

IN DAY

OVERVIEW

Every order over \$12 gets you a gift

We've rebuilt rewards to be simple and actually worth using.

No points. No tracking. No waiting.

Place an order of \$12 or more and you'll get a Mystery Tiffin.

Open it. See what you got. Come back and use it.

HOW IT WORKS

Place an order of \$12 or more before tax

Get a Mystery Tiffin

Open it within 24 hours

Use your gift within 30 days

WHAT IS A MYSTERY TIFFIN

It's your gift, just more fun.

Every eligible order unlocks a surprise. Open it to reveal what you got.

WHAT KIND OF GIFTS CAN I GET

Free items like bowls, sides, or drinks

Money off your order

The more you spend, the better it gets.

HOW DO I USE MY GIFT

Enter your phone number when ordering

Add the qualifying item to your order if needed

Select your gift at checkout

Important: Some gifts require a specific item in your order. For example, if you have a free bowl, you'll need to add a bowl to your cart first.

DO I STILL HAVE MY OLD POINTS OR CREDITS

Yes. Everything has transferred.

If something looks off, we'll fix it.

CAN I USE MORE THAN ONE GIFT

One gift per order.

WHY DIDN'T I GET A MYSTERY TIFFIN

Check a few things:

Your order was under \$12 before tax or fees

You used a different phone number

Your order did not go through successfully

If everything looks right and you still haven't received one, email hello@indaynyc.com and we'll take care of it.

WHY DON'T I SEE MY GIFT

Usually one of these:

You haven't opened your Mystery Tiffin yet

You used a different phone number

Open your Mystery Tiffin first. Your gift will show up after.

WHY CAN'T I USE MY GIFT

Usually one of these:

You haven't added the qualifying item to your order

The gift doesn't apply to what's in your cart

If a gift isn't eligible, it will appear grayed out at checkout.

DO GIFTS EXPIRE

Yes.

Mystery Tiffin expires in 24 hours if unopened

Gifts expire 30 days after opening

WHY CAN'T I ACCESS INDAY'S BAR & RESTAURANT?

Williamsburg is a restaurant and bar, and not available on the app. Visit us in person.

DO I EARN GIFTS IN-STORE AND ONLINE

Yes. Just use the same phone number every time.

WHAT IF SOMETHING IS MISSING

No problem. We'll take care of it. Email hello@indaynyc.com